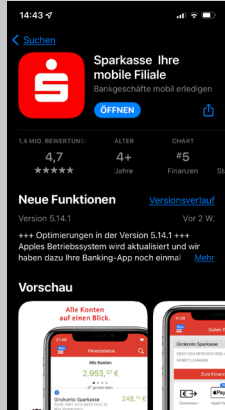


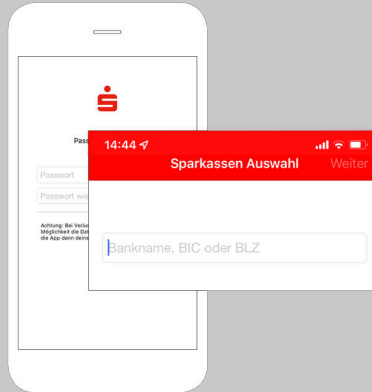
S-App set up and functions

www.sparkasse-aurich-norden.de/app

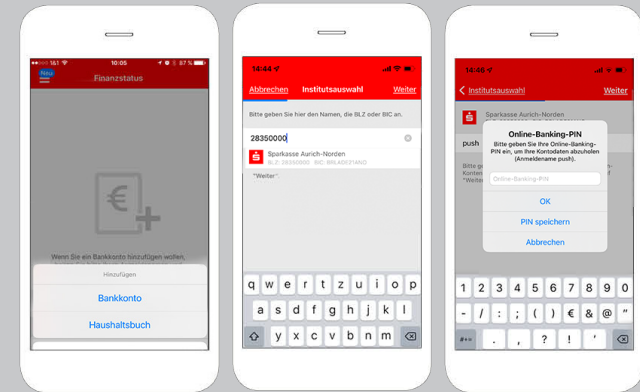
1 Install the app, 'Sparkasse Ihre mobile Filiale', from app store onto your smart phone.
Note: Activate push notifications on your phone to receive them directly in the banking app.



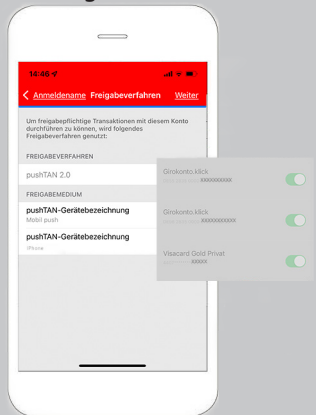
2 To set up the app, you need to set your password, repeat it on the second page, and enter the 'Bankleitzahl' (28350000).



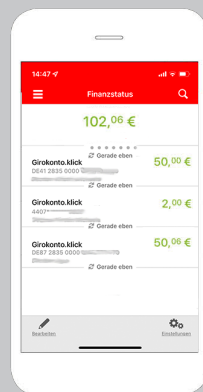
3 Select 'Bankkonto' to set up your bank account, enter the Bankleitzahl again, and then your online banking PIN.



4 You can now access all of the accounts which were activated when you signed your online banking contract.



5 Please allow the app to send/receive push messages, in order for the app to work correctly.

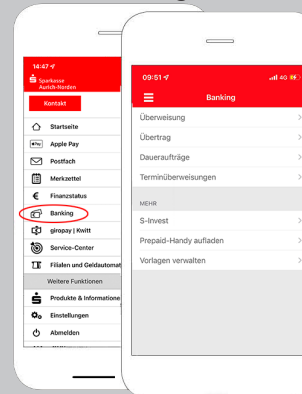


Die hier aufgeführten Funktionen der App stehen nur zur Verfügung, sofern Sie im Anschluss der Aktivierung der dafür benötigten System-Berechtigungen bzw. der Nutzung dieser Funktion zustimmen.
 Dieses Einverständnis können Sie natürlich jederzeit in den Einstellungen der App ändern.

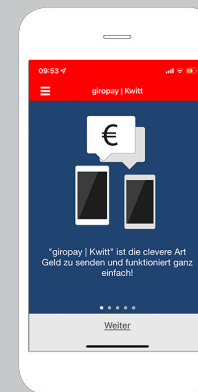
Mitteilungen
 Die Nutzung erfordert die Erlaubnis zum Nachrichten-Empfang. Kwitte und der Kontowecker informieren Sie per Push-Mitteilung über Zahlungen und Veränderungen an Ihrem Kontostand.

Under **Finanzstatus**, you have an overview of all of your accounts.

6 In the menu, under 'Banking', you can transfer money externally (Überweisung) and internally (Übertrag), and set up standing orders (Dauerauftrag).



7 Using 'giropay/Kwitte', you can easily send and receive money, using the mobile phone number of the sender/receiver.



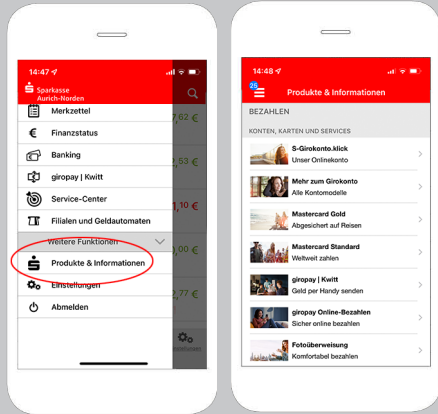
Here's how it works: In the main menu, select giropay/Kwitte, select the desired person from your contact list, enter the amount to transfer and send or request the amount you want. Up to €30 can be sent without a TAN.

S-App set up and functions

www.sparkasse-aurich-norden.de/app

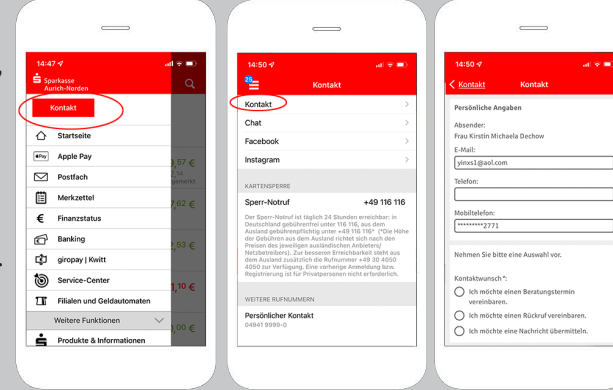
8

Under 'Produkte & Informationen' you can find information about products we offer at the Sparkasse Aurich-Norden, and current offers.



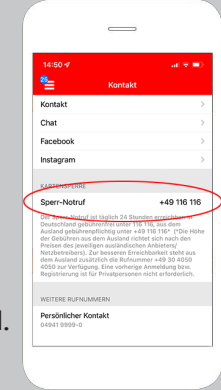
9

Under 'Kontakt', you can send us a message or arrange an appointment with your financial adviser.



10

If, in an emergency, you need to block your card, you can find our contact telephone number under 'Kontakt' as well.



v. 1.10.02.2022

Do you have any questions? We will be happy to help you. Our online banking team is available at **04941 9999-3333** from Monday to Friday between 08:00 a. m. and 06.00 p. m.!

Phone: **04941 / 9999-3333**
E-Mail: info@sparkasse-aurich-norden.de
www.sparkasse-aurich-norden.de

Further informations and FAQs about S-App:
www.sparkasse-aurich-norden.de/app
More instructions:
www.sparkasse-aurich-norden.de/anleitungen

 **Sparkasse
Aurich-Norden**
Ostfriesische Sparkasse